

# Kodak Alaris' ConnectCare Solutions – Structured **Direct** Patient Information With **Inofile**



## CONNECTCARE

Kodak Alaris' ConnectCare Solution transforms and delivers secure Direct Messaging of unstructured and structured patient information

### Challenge – A Disconnected Continuum of Care

Healthcare providers – ranging from acute care hospitals to urgent care clinics; from skilled nursing facilities to physicians' offices – continue to be challenged in effectively managing and securely exchanging patient information, originating from a variety of formats, including unstructured (faxes, email, etc.), structured (forms, etc.) and electronic content. To effectively transition care of a patient, and close the Continuum of Care circle, providers need to overcome their current state:

- Most acute care providers have met Centers for Medicare & Medicaid Services (CMS) Meaningful Use stage 1 (MU1) requirements, implementing Electronic Medical Record (EMR) systems, though some are still challenged in becoming truly interoperable.

## Challenge (continued)

- Care providers and facilities that have passed the MU1 stage struggle to complete and/or meet MU2 requirements that now include attesting to the ability to securely send patient information electronically, to achieve electronic transition of care, and “use of secure electronic messaging to communicate with patients on relevant health” (CMS.gov).
- Some small- to mid-size care provider practices and facilities have decided not to implement EMR, deeming it cost-prohibitive, thus creating gaps in the Continuum of Care. They are unable to attest to MU2, being outside of the community’s HIE (Health Information Exchange). This breaks both the Continuum and Transitions of Care circles.
- Given the hefty fines and increased awareness relative to privacy breaches, healthcare providers recognize the need to move away from FAX communications, understanding the known risk of patient-information security breaches.

A major healthcare patient-information gap has resulted from this lack of EMR implementation across all providers. Accordingly, this deficit of information has widened through the movement away from FAX communications, creating challenges for interoperability and efficient transitioning of care and information exchange. This gap also affects the community exchange because of the inability to quickly, directly, and securely send unstructured and structured patient information, breaking the Continuum of Care circle.

Additionally, the ability of healthcare providers to deliver efficient and effective patient-centered care, transitions of care, and patient outcomes is negatively impacted. These realities generate decreased patient satisfaction and outcomes of care, as well as prolonging or reducing reimbursement payments for care.

## Solution – Structured Direct Patient Information With Inofile

To effectively complete the Continuum of Care circle, all healthcare providers must be able to manage (securely send and receive) patient data that originates from various sources of content. Managing paper-based, unstructured patient information continues to be a leading challenge. Today’s healthcare information technology must have the ability to exchange and share patient information of any type, with all appropriate providers at any given time.

### Kno2 works across the Continuum of Care

Kodak Alaris’ solution, delivering structured Direct Messaging with **Inofile**, combines world-class scanning technology with Inofile’s **Kno2** software. This software is easy-to-use, cost-effective, lightweight, and cloud-based, creating a groundbreaking “on-off ramp” between sources of unstructured and structured clinical information, including but not limited to:

- Document scanners
- Email
- Multi-function devices
- FAX machines
- Document creative software (e.g., **Adobe**)
- Medical devices
- Various health information exchange networks, including EMRs



This solution empowers any healthcare provider with the ability to transform and securely communicate unstructured and structured patient information and content into a compliant protocol. Secure Direct Messaging is enabled within a healthcare community’s trusted HISP\*-based framework, bridging interoperability gaps between trusted providers, with or without EMR.

As Inofile’s **Kno2** is a hybrid cloud/on-premise solution, it enables almost every healthcare organization to capture and exchange vital clinical documents with outside providers and partners. Special emphasis is placed on clinical documents containing previously unstructured content, originating from sources such as FAX machines, MFPs and document scanners.

**Kno2** streamlines an organization’s clinical document flows and ensures that the organization is compatible and compliant with the latest healthcare technology standards and practices.

## Results – Completing the Continuum of Care Circle

Enabling providers to effectively and efficiently exchange patient information produces a range of optimal outcomes, positively affecting providers, patients, and the community. Kodak Alaris' ConnectCare Solution with **Inofile**, instantly offers a wide range of benefits:

### Solution benefits:

- Securely send structured, standards-based patient information
- Replace FAX machines with a superior, secure-send method
- Efficiently convert paper-based information
- Close transitions and Continuum of Care gaps
- Easy-to-use, innovative and affordable solution
- Implement immediately and successfully at any organization

### Additional benefits:

- Easy to configure and administer
- Delivers content to EMRs upon **Kno2** activation
- Less stress and strain on employees
- Enhanced satisfaction and efficiency for providers and staff
- Streamlined interactions and multiple advantages for patients and their advocates

### Provider outcomes:

Kodak Alaris' ConnectCare Solution supports healthcare providers to achieve the following:

- Increased accuracy and speed of patient diagnoses
- Greater patient volume, helping to enhance provider revenue and reimbursement rates
- Faster, more efficient transitions of care

## Advantages – For Today and the Future

- Transforms office technology, such as document scanners, into Direct Compliant devices
- Enables secure, structured, interoperable exchange of information
- Links all patient-care environments, from acute to ambulatory and beyond, through structured, standardized document formats
- Maximizes the reach of all providers by simplifying the exchange of patient information
- Easily adopted by all healthcare environments (including those challenged by a lack of technology investment dollars or burdened with technology that is out-of-date and unable to be integrated efficiently) into today's increasingly complex healthcare environment

## 2013 HHS MEANINGFUL USE STATISTICS

- In 2013, **78%** of office-based physicians used some type of Electronic Health Record (EHR) system, up from **18%** in 2001.
- In 2013, **48%** of office-based physicians reported having a system that met the criteria for a basic system, up from **11%** in 2006. The percentage of physicians with basic systems, by state, ranged from **21%** in New Jersey to **83%** in North Dakota.
- In 2013, **69%** of office-based physicians reported that they intended to participate (i.e., they planned to apply or already had applied) in "meaningful use" incentives. About **13%** of all office-based physicians reported that they both intended to participate in meaningful use incentives, and had EHR systems with the capabilities to support 14 of the Stage 2 Core Set objectives for meaningful use.
- From 2010 (the earliest year that trend data is available) to 2013, physician adoption of EHRs able to support various Stage 2 meaningful use objectives increased significantly.

Source: <http://www.cdc.gov/nchs/data/databriefs/db143.pdf>

## Connecting Communities





## Transform, Structure, and Directly Send Patient Documents and Data to **ALL** Care Providers, **ANY** time

### Key capabilities:

- Helps meet emerging mandates to replace legacy office equipment, such as FAX machines
- Enables you to quickly and efficiently scan healthcare documents and patient ID/hard cards with a single capture device
- Automatically enhances quality of scanned images
- Greatly reduced misfeeds and paper jams via straight paper path and proven, robust transport
- Small desktop footprint
- Exceptional affordability
- 3-year warranty



Efficient health information exchange begins with Kodak Alaris' ConnectCare Solutions. Achieve provider interoperability by capturing, creating, and exchanging vital, structured, standards-based patient information. Transform your healthcare communications with Direct Messaging, a secure FAX alternative method enabling providers to comply with mandates and MU requirements. Connect your continuum of patient-centered care with a foundation of world-renowned image quality and technology: hardware, software, solutions.



### To learn more:

Call 1.800.944.6171

Visit [www.kodakalaris.com/go/connectcaresolutions](http://www.kodakalaris.com/go/connectcaresolutions)

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